

# MEDPARTNERS UPDATE

4TH QUARTER 2008



LUTHERAN*Preferred*

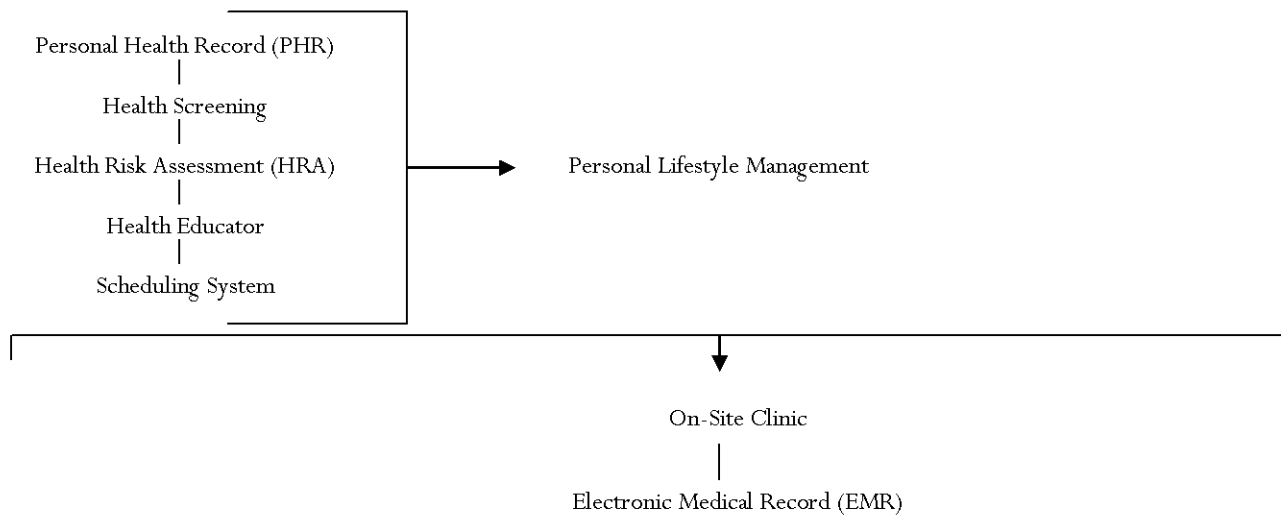
Three Rivers *Preferred*

## NETWORK ACCESS FEES—2009

Please be aware that LUTHERAN*Preferred* and Three Rivers *Preferred* are changing their access fee to \$5.00 PEPM effective with January 1, 2009 renewals. At the same time, Complex Case Management services will be \$125 per case per month and Independent Medical Reviews will be \$150 per hour. These services are available through Three Rivers Medical Management. All active Third Party Administrators with MedPartners have been notified of these changes. Please contact Beth Wolf at (260) 435-7901 with any questions in regard to the access fee change. Questions in regard to Complex Case Management and Independent Medical Review services can be directed to Linda Pickerman at (260) 435-7835.

## NEW PRODUCT—ON-SITE EMPLOYER SERVICES

A new product line is now being offered through MedPartners: On-Site Employer Services. The chart below outlines the components. The Personal Lifestyle Management component can be offered to any size employer. For more information, please contact Beth Wolf at (260) 435-7901 or Crystal Michel at (260) 435-7903.



## NETWORK GROWTH

LUTHERAN*Preferred* continues to pursue direct contracts with the providers in Northwest Indiana. Previously many of these providers were only available by adding the CHA logo to the employer's ID card. Please visit our website at [www.lutheranpreferred.com](http://www.lutheranpreferred.com) to view the providers available in these counties.

## CLAIMS SUBMISSION FOR REPRICING

Please be advised of the following: (1) faxed copies are very difficult to read, if you cannot read the image, we will be unable to scan (2) please contact Karla Barnhart at (260) 435-6894 if you need urgent repricing due to a group's renewal (3) please do not hand-write additional information on the claims outside of the claim form as this will not be able to be scanned (4) reproductions from EDI must contain the patient's address and the provider's name in box 31 on the HCFA form (5) claims must be standard-size otherwise they will not be able to be scanned. Thank you in advance for helping get the repricing to you as quickly as possible.