

Network Notes

* Three Rivers Preferred * LUTHERANPreferred *

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MedPartners is a joint venture between Lutheran Health Network and Three Rivers Medical Associates.

Claims Mailing Addresses



Our standard claims mailing addresses by product are as follows:

Lutheran Preferred

PO Box 2592

Fort Wayne, IN 46801-2592

CCSI/Lutheran Preferred

PO Box 11869

Fort Wayne, IN 46861-1869

Three Rivers Preferred

PO Box 2600

Fort Wayne, IN 46801-2600

Please note for Three Rivers Preferred...starting September 1, 2008 any claims being sent to the old address of PO Box 11749 are being returned to providers as the forwarding order expired at that time.

Employer/Payor Lists

Current copies of the LUTHERANPreferred/Three Rivers Preferred employer lists and corresponding payor list can be obtained by visiting the LUTHERANPreferred website at www.lutheranpreferred.com. Please click on the "Provider Section" on the left-hand side. Once in the "Provider Section," please utilize the following username/password information to access the reports.

User Name = provider

Password = pass

These reports are updated every month.

Also as a reminder, if an enrollee inquires about their benefit information, please direct them to their Third Party Administrator (TPA), not the network as we do not have access to this information. Your assistance in directing enrollees to the appropriate phone number is greatly appreciated.

Provider Participation

We are pleased that Quest Diagnostics, a long time participant for LUTHERANPreferred, is now a participating provider for Three Rivers Preferred.



Reminder...

Just a reminder, please keep us updated on any changes to your practice. This includes changes affecting TIN, new/termed providers, group name, billing change, change in address, etc. which can affect your claims re-pricing. We will need the notice in writing. If you would like to utilize the MedPartners Change Notice Form, please visit the LUTHERANPreferred website at www.lutheranpreferred.com.

M-Plan

M-Plan termed at the end of September. If you have any claims run out questions that are M-Plan related, please do not hesitate to contact the M-Plan Director of Claims, Paula Davis. She can be reached at (317) 571-5391. MPlan's Provider Services call center is still up and running and they can be reached at (317) 571-2247 if you need them. You can also contact Karla Barnhart at (260) 435-6894.

Advantage Preferred Plus

Effective 12/31/08, TRMA will term their agreement with Advantage Preferred Plus (Medicare PPO product). Therefore, if your office wishes to continue its participation with Advantage Preferred Plus, please contact them directly at (888) 445-8958 for Contracting, Credentialing, Claims, and Network Status.

From the Credentialing Desk

Just a friendly reminder that when submitting a CAQH application, please also include the CAQH attestation/signature page. This can be printed from the CAQH website along with the application. Items that need to accompany the application are a current copy of the medical license, a current CSR certificate, a current DEA certificate, a current malpractice certificate, copies of any/all malpractice claim history, a current Curriculum Vitae, an ECFMG certificate, if applicable and a current W-9.

Electronic Billing Update

HCFA-1500 claims for members covered under the CHS Group Health Plan (#2001) may be filed electronically to payer ID 35205. This payer ID will not work for other any other Lutheran Preferred employer groups.

All of us at MedPartners wish you a happy and safe holiday!

